GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA

UNSTARRED QUESTION NO:2983
ANSWERED ON:14.03.2000
CASES IN CONSUMER COURTS
THAAWAR CHAND GEHLOT

Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether allottees of Government Accommodation has filed cases in the Consumer Court, Delhi for non-performance of dutiesby CPWD/urban estate during the last three years;

(b) if so, the details thereof; and

(c) the steps being taken by the Government to avoid such litigation and ensure proper maintenance of Government accommodation?

Answer

MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI BANDARU DATTATREYA)

(a): Yes, Sir.

(b): Two allottees have filed cases in Consumer Court, Delhi. Details are given in annexure.

(c): Maintenance of Government accommodation is being done as per laid down guidelines, which does not leave any scope for litigation.

ANNEXURE

ANNEXURE REFERRED TO IN REPLY TO PART (b) OF LOK SABHA UNSTARRED QUESTION 2983 FOR 14.3.2000

CASES FILED BY ALLOTTEES OF GOVERNMENT ACCOMMODATION IN CONSUMER COURTS AT DELHI DURING THREE YEARS (1.4.1997 TO 29.2.2000)

S.No.	Allottee	Complaint	Status
1.	Shri B.D. Sharma R/o 166, Sector-V, R K Puram, New Delhi	The allottee has made complaint to Consumer Disputes Redressal Forum, New Delhi that the complaints made by him with CPWD authorities regarding repaires to Qr. No.166, Sector V, R.K. Puram relating to cement works, repairs to doors & windows, kitchen slab and white-washing have not been attended by CPWD. He has further complained that he carried out his job of white-washing himself and requested for reimbursement of Rs.1057/- he spent towards purchase of meterial Rs.50/- paid to the Photograph for taking photographs of the premises and Rs.1000/- as indirect expenses towards compensation for 5 days he spent on the job. Facts of the case are that repair works have been attended in the premises as and when complaints received. Repair to Kitchen slab involved payment of 10% of the cost of work, which was not paid by the allottee and hence, this job was not done. The allottee did not coordinate the work of white-washing with CPWD authorities, which he got done himself.	The case is pending for adjudication before the Consumer Disputes Redressal Forum, New Delhi.

2.	Shri Satyendra Nath Datta, R/o 107-D, Sector-IV, DIZ area, New Delhi.	The allotee complained against CPWD for not attending seepage in walls, blockage of drainage, fixing bulb holder in toilet checking of light point in Kitchen and replacement of faulty Fan in his Qr. No. 107-D, Sector IV, DIZ area, New Delhi. All the complaints have already been attended by CPWD.	Consumer Disputes Redressal Forum, New Delhi case as not maintainable.	The Consumer Disputes Redressal Forum dismissed the